

TERMS AND CONDITIONS

Terms and Conditions ("Terms.pdf") Last updated: 30/09/2012

- **General Information**

Please read these Terms and Conditions carefully before using the <http://www.rumatuning.co.uk> Server website operated by RUMA Tuning

Your access to and use of the Service(s) is conditioned on your acceptance of and compliance with these Terms.

These Terms apply to all visitors, users, customers and others who access or use RUMA Tuning's Service(s).

By accessing or using the Service(s) you agree to be bound by these Terms. If you disagree with any part of the terms then you may not access the Online Service or do any business with RUMA Tuning.

- **Purchases**

If you wish to purchase any products or services made available through the Server or any other Services offered by RUMA Tuning you may be asked to supply information relevant to your business and the product or service you are looking to purchase.

All parts purchased from RUMA Tuning Inclusive Software Solutions is strictly limited to of road use only and we offer no warranty on any custom parts or custom Software created and sold.

Any purchases or orders require an all-time non-refundable deposit set by RUMA Tuning, RUMA Tuning also reserves the right to charge the full amount prior to delivery of any purchases, or cancel the order entirely if RUMA Tuning find the need to do so.

Subscriptions must be renewed and paid in full 1 month prior to expiration, if not, the Subscription will be set up as a new customer.

RUMA Tuning hold the right to terminate any Subscription with 1 day notice and the customer will lose all access, service and support the same day.

Any invoices sent out by RUMA Tuning is unless stated otherwise, due for payment at the issued date.

- **On site engineering work**

RUMA Tuning require an all-time non-refundable deposit set by RUMA Tuning, when booking an engineer, the deposit will be used as a retainer and final costs will be presented same day as work is completed.

- **Development and Construction**

RUMA Tuning can't be held responsible of any delays in development or construction of custom parts caused by material failure or delivery delay.

RUMA Tuning does not offer any warranty on build race engines, differentials, gearboxes or chassis.

- **Software**

When RUMA Tuning Supply Software to any type of control unit it's the customers responsibility to log and verify the function of the Software.

All Software that's downloaded or sent from RUMA Tuning is open, and RUMA Tuning can't be held responsible for any copies or partial copies found or discovered of the Software supplied.

RUMA Tuning can't be held responsible for any flashing or programming errors.